MISUMI Group’s Policy in response to Declaration of State of Emergency

To all our Stakeholders

Our deepest condolences go out to lives lost and our heart-felt wishes for a swift recovery to those that have been affected by COVID-19.

To respond to the spread of COVID-19, MISUMI Group has drafted the “Global Guidelines for COVID-19” and while taking precautionary measures to ensure the health and safety of employees around the world, we will make every possible endeavor to continue providing services to our customers.

MISUMI Group provides a wide range of products required at manufacturing sites to our customers around the world, ranging from FA manufacturing equipment parts and mold parts, as well as third-party sourced MRO and consumables. As MISUMI Group customers’ industry sectors are diverse, which includes pharmaceuticals / medical equipment, food-related sectors; we firmly believe that it is our social responsibility in maintaining the lifeline by continuing to supply our products. With the recent spread of COVID-19 infection, state of emergency was declared on April 7, but notwithstanding this situation, MISUMI Group will continue business operations in order to fulfill its supply responsibilities to the extent possible, predicated on complying with applicable laws and regulations.

We will continue to make every possible endeavor to provide a continuous supply of products, but delivery dates may be prolonged for some products, and also if the traffic situation for example worsens, there may be possibilities whereby deliveries may be affected and so on. Please kindly check our EC website*: MISUMI-VONA (https://jp.misumi-ec.com/) for details regarding customer orders that may have been affected. * in Japanese only.

Going forward, we will continue to provide our services to customers, with due consideration given to preventing the spread of infection both inside and outside the Company, whilst ensuring the safety of employees.

MISUMI Group Inc.